

SCHOLARONE

EUROPEAN USER CONFERENCE 2009

Monday, November 30, 2009
The Royal College of Physicians
11 St Andrews Place, Regent's Park
London

- 8:00 AM **Check-In:** Lobby, Outside Seligman Theatre
- 9:00 AM **Conference Welcome/ScholarOne Updates:** Keith Collier, VP & General Manager
- 9:30 AM **ScholarOne Manuscripts Product Update:** Matt Smith, Strategic Account Manager and Nancy Moebes, Account Manager
- 10:15 AM **ScholarOne Manuscripts Future Product Direction:** Tiffany Coker, Director, Product Management

10:45 AM BREAK

- 11:00 AM **Cognos Reports Training:** Diane Biesecker, Director, Support and Training

12:30 PM LUNCH

CONCURRENT SESSION I

- 1:45 PM **Product Management Workshop (Editor/Admin):** Tiffany Coker, Director, Product Management

- 1:45 PM **Publisher / Society Roundtable:** Ian Potter, Strategic Account Manager

2:45 PM BREAK

CONCURRENT SESSION II

- 3:00 PM **Getting the Most out of your Manuscripts Site (Editor/Admin):** Paula Peterson, Manager, Tier 2 Support

- 3:00 PM **Product Management Workshop (Publisher):** Tiffany Coker, Director, Product Management

4:00 PM BREAK

- 4:15 PM **Collaboration and Democracy in Peer Review Workflows - A Case Study:** Julia Hochbach, CUP

- 4:45 PM **Product Management Workshop Results:** Tiffany Coker, Director, Product Management

- 5:00 PM **Conference Closing:** Keith Collier, VP & General Manager

5:00 PM – 7:00 PM RECEPTION



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